

Vehicle Licensing Guide

Inconsistent Title Date for Virginia Titles VLIC-3.435

Original Date: 01/01/1988

Revision Date: 04/10/2020

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POLICY	
Title: Inconsistent Title Date for Virginia Titles	
Effective Date: January 1, 1988	Revision Date:
Authority: Code of Virginia § N/A	
Policy: When a customer submits a Virginia certificate of title as evidence of ownership at time of application for a DMV product and the system indicates the date on the submitted title is earlier than the date of the last title issued on the vehicle record, the transaction cannot be processed until the last issued certificate of title is submitted. If the title is lost, mutilated, or illegible, customers may apply for a replacement title in accordance with VLIC-3.115 .	
Exception: N/A	

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OVERVIEW

The system returns an "Inconsistent Title Date" alert when a customer obtains a replacement title for a vehicle, and at a later date submits the original title document when transferring ownership, applying for a supplemental lien, or applying for other DMV title related transactions.

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CUSTOMER REQUIREMENTS

1. Submit any one of the following:
 - Application for Certificate of Title and Registration ([VSA-17A](#)) or Application for Certificate of Title- Manufactured Home ([VSA-17B](#)) with a prior Virginia title as evidence of ownership, or
 - Application for Title using the Virginia Certificate of Title (VSA-3), or
 - Application for Transfer and Supplemental Liens ([VSA-66](#)), with appropriate ownership documents.
 - Application for Substitute and Replacement Titles ([VSA-67](#)), with appropriate ownership documents.
2. Submit proof of address. (Refer to [VLIC-3.530](#).)
3. Pay the appropriate title, SUT and registration fees, when applicable.

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FRONT COUNTER CSR

1. Verify the [VSA-17A](#), [VSA-17B](#), VSA-3, [VSA-66](#), or [VSA-67](#).
2. Verify the customer's proof of address document. (Refer to [DMV-177](#) and [VLIC-3.530](#).)
3. Collect the appropriate title, SUT and registration fees, when applicable.
4. Continue processing the title in accordance with [VLIC-3.000](#).
5. If error message "INCONSISTENT TITLE DATE", is displayed:
 - a. If the customer is at the CSC:

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- i. Advise customer the transaction cannot be processed until the latest issued title document is provided.
- ii. Return all documents and fees to the customer. **END REVISION>>>>>**

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CONTACT

For additional information contact:

- Your CSC Manager/Assistant Manager
- DMV Contact Center Help Desk at (804) 367-6646
- VSA/[Titling Work Center](#)

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