

Customer Concern Report

Purpose: A DMV customer uses this form to express concerns about groups outside of DMV facilities.

Instructions: Return the completed form to any DMV customer service representative or mail directly to Legal/Legislative

Services at the above address.

GENERAL INFORMATION

DMV apologizes for any inconvenience customers may experience when entering or exiting DMV facilities as a result of activities from groups situated outside of these facilities.

DMV is currently bound by a federal court order which prohibits us from removing the LaRouche supporters from DMV property. The court order requires DMV to let the LaRouche supporters set up a table, distribute literature and otherwise speak to customers.

As you know, DMV is committed to providing quality service to our customers in a friendly and efficient manner. We do NOT want to convey to our customers that we in any way endorse or authorize the LaRouche activities or the activities of any other groups which may be present outside our offices.

There are signs posted in our Customer Service Centers which provide the following message:

Based, in part, on a federal court order, DMV must allow representatives of political organizations/entities to conduct activities outside DMV locations. DMV does not endorse these entities or their activities.

If your entrance or exit to this DMV facility has been hindered by any such entity, please advise the DMV manager on duty.

CUSTOMER INFORMATION				
CUSTOMER NAME (last, first, mi, suffix)			DATE (mm/dd/yyyy)	
MAILING ADDRESS				
CITY	STATE	ZIP CODE	TELEPHONE NUMBER	

CUSTOMER CONCERN			
LOCATION OF DMV CUSTOMER SERVICE CENTER	STREET	CITY	
DESCRIBE YOUR CONCERN BELOW			